Western Region

Managed Long Term Care Plans

To learn if there were any changes made to this list after February 10, 2026, visit nymedicaidchoice.com

These are the three different types of Plans that you can join. All Plans provide Medicaid long term services and supports.

Medicaid Advantage Plus (MAP):
Also provides Medicare services. You must also join the plan's Medicare Advantage Product.

Program of All-Inclusive Care For the Elderly (PACE):
Also provides Medicare services. Many services are offered at day centers-clinics.

MLTC Medicaid Plan:
You keep seeing your Medicare doctors.

Medicaid Advantage Plus (MAP)

	Contact	Service Area
UnitedHealthcare Dual Complete NY-001	1-866-547-0772 TTY: 711 www.uhc.com	Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Seneca, Wayne, Wyoming,Yates
VNS Health Total	1-866-783-1444 TTY: 711 www.vnshealth.org	Erie, Monroe
Wellcare Fidelis Dual Plus (HMO D-SNP)	1-800-247-1447 TTY: 711 https://www.fideliscare.org/WellcareMedicare/Medicare-and-Dual-Advantage	Allegany, Cattaraugus, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates

Program of All Inclusive Care for the Elderly (PACE)

	Contact	Service Area
Catholic Health Life	1-855-671-3341 TTY: 711 https://www.chsbuffalo.org/services/life	Erie
Complete Senior Care	1-888-303-4333 TTY: 1-800-662-1220 https://completeseniorcare.org/	Niagara
ElderONE - Rochester General Health System	1-855-457-4636 TTY: 711 www.elderone.org	Monroe, Ontario, Wayne
Fallon Health Weinberg - PACE	1-855-665-1113 TTY: 711 https://www.fallonweinberg.org/Plans/PACE.aspx	Erie, Niagara
Total Senior Care	1-866-939-8613 TTY: 1-800-662-1220 www.totalseniorcare.org	Allegany, Cattaraugus, Chautauqua

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MLTC Medicaid Plans

	Contact	Service Area
Fidelis Care at Home	1-800-688-7422 TTY: 711 https://www.fideliscare.org/Shop-For-A-Plan/Our-Plans/Fidelis-Care-At-Home	Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates
Nascentia Health Options	1-888-477-4663 TTY: 711 https://nascentiahealthoptions.org/	Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates
VNS Health MLTC	1-888-867-6555 TTY: 711 www.vnshealth.org	Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates
Wellpoint of NY	1-877-388-5193 TTY: 711 www.wellpoint.com/ny/managed-long-term-care	Erie, Niagara

Here are some of the long term services and supports covered by all the Plans. Medicaid Advantage Plus and Program of All-Inclusive Care for the Elderly (PACE) also cover Medicare services.

Medicaid Advantage Plus (MAP) **Program of All-Inclusive Care For the Elderly (PACE)** **MLTC Medicaid Plan**

Medicaid Long Term Services and Supports

- **Adult Day Health Care** (for MAP and MLTC Medicaid Plan members)
- **Clinical Day Care** (for PACE members)
- **Health Services at Your Home**
  - Nurses
  - Home health aides
  - Physical, occupational, and speech therapists
- **Nursing Home Care**
- **Personal Care**
  - Help with bathing, dressing, and grocery shopping
- **Social Day Care**
- **Specialty Health**
  - Audiology
  - Dental
  - Optometry
  - Podiatry
  - Physical, occupational, and speech therapy (Physical therapy)
- **Other Services**
  - Home-delivered meals
  - Personal Emergency Response System (PERS)
  - Consumer Directed Personal Assistance Services (CDPAS)

Medicare Services

- **Doctor office visits**
- **Specialty care**
- **Clinic visits, hospital stays**
- **Mental health services**
- **X-ray and other radiology services**
- **Chiropractic care**
- **Medicare Part D drug benefits**
- **Ambulance services**
- **Emergency room visits**