A Consumer's Guide to Managed Long-Term Care in the Hudson Valley

More stars mean **better** health plan performance with 5 stars being the best.

Health Plan	Preventive Care			Quality of Life*	Satisfaction with Care				Stability or Improvement				Overall Rating
	Prevention	Patient Safety*	Advance Directives		Rating of Health Plan	Rating of Regular Visiting Nurse	Rating of Care Manager	Timeliness of Aide	ADL Stable or Improved**	Pain Intensity Stable or Improved**	Shortness of Breath Stable or Improved**	Urinary Continence Stable or Improved**	
Partial Capitation													
AgeWell New York	★★★	★★★★★	★★	★★★★	★★★★	★★★★★	★★★★★	★★★★	—	—	—	—	★★★★★
ArchCare Community Life	★★★	★★★	★★★	★★★	★★	★★	★★★	★★★	—	—	—	—	★★
Centers Plan for Healthy Living	★★★★★	★★★★★	★★★★	★★★★	★★★★	★★★★	★★★★	★★★	—	—	—	—	★★★★
Elderplan dba Homefirst	★★	★★★	★★★	★★★★	★★★★	★★★★	★★★★	★★★	—	—	—	—	★★★★
Empire BCBS HealthPlus MLTC	★★★★★	★★★★★	★★★	★★★★	★★★	★★★	★★★★	★★★	—	—	—	—	★★★★★
EverCare Choice	★★★	★★	★★★	★★★	★★★	★★	★★★	★★★	—	—	—	—	★★
Fidelis Care	★	★	★★★★	★★★★	★★★	★★★	★★	★★★	—	—	—	—	★★
Hamaspik Choice	★★★★	★★	★★★	★★★	★★★	★★★	★★★	★★★	—	—	—	—	★★★
Integra MLTC	★★★★	★★	★★★	★★★★	★★★★	★★★★	★★★	★★★★	—	—	—	—	★★★★
Montefiore MLTC	★★★	★★★	★★★★	★★	★★★★	★★★	★★★★	★★★★	—	—	—	—	★★★★
Prime Health Choice	★★★★	★★★	★	★★★★	★★	★	★	★★★	—	—	—	—	★
RiverSpring at Home	★★	★★★★★	★★	★★★	★★★★	★★★★★	★★★★★	★★★★	—	—	—	—	★★★★★
Senior Health Partial	★	★★★	★★★★	★★	★★★★	★★★	★★★	★★★★	—	—	—	—	★★★
Senior Whole Health Partial	★★★★★	★★★★★	★★★	★★★★	★★★	★★	★★★	★★★	—	—	—	—	★★★★
VNS Health MLTC	★★★	★★	★★★★	★★★★	★	★	★★	★★★	—	—	—	—	★★
Program of All-Inclusive Care for the Elderly (PACE)													
ArchCare Senior Life	★★★★★	★★★	★★★★	★★★	★★★	★★	★	★★★	—	—	—	—	★★★
CenterLight PACE	★★★	★★★★★	★★★	★★★★	★★	★★★	★★★	★★★	—	—	—	—	★★★
Medicaid Advantage Plus (MAP)													
Elderplan	★★★	★★★★	★★★★★	★★★★	★★★★	★★★★★	★★★★	★★★	—	—	—	—	★★★★★
MHI Healthfirst Complete Care	★★	★★	★★★★★	★★	★★★	★★	★	★★★	—	—	—	—	★★
VNS Health Total	★★★★	★★★	★★★	★★★★	★★★★	★★★	★★★	★★★	—	—	—	—	★★★★

*Due to the pandemic related moratorium on reassessments, some Preventative Care and Quality of Life measures cannot be risk adjusted and crude rates are reported. Risk adjustment of these measures will return for the 2023 MLTC Consumer Guides.

**Due to the pandemic related moratorium on reassessments, Stability or Improvement quality area measures cannot be calculated for the 2022 enrollment period. The measure results will return for the 2023 MLTC Consumer Guides.

Plan performance data are not available for AgeWell New York Advantage Plus, Centers Plan MAP, Empire BCBS HealthPlus MAP, Fidelis Care MAP, Hamaspik MAP, RiverSpring MAP, and Senior Whole Health due to small numbers. Plan performance data are not available for Partners Health Plan IDD.

Ratings are based on a comparison of plan rates to statewide averages. **Quality** ratings are from information submitted by the Managed Long-Term Care Plans. **Member Satisfaction** ratings, Advance Directives, and one component within the Quality of Life domain are from a Department of Health survey.

The measures used in the MLTC Consumer Guides represent some, but not all of the measures collected from health plans through the Uniform Assessment System for New York (UAS-NY) and the member satisfaction survey. For additional information about the individual measures used in each area, and other quality of care measures, please see the NYSDOH website **(https://www.health.ny.gov/health_care/managed_care/mltc/reports.htm)** or the Managed Long-Term Care Performance Data: Beginning 2014 documentation available on Health Data NY (HDNY) **(https://health.data.ny.gov/Health/Managed-Long-Term-Care-Performance-Data-Beginning-/cmqt-68bp)**.