

Health Plans *in Western New York*

Basic Services

All health plans provide the same physical health care services such as — doctor visits, hospital stays, emergency care, dental care, vision care, and other basic health care.

Other Services

Health plans provide mental health, substance use services and nursing home stays. Plans cover home and community-based services for members who are eligible for these services.

Doctors & Hospitals

Health plans work with a group of doctors, clinics, hospitals and other service providers. Our counselors can tell you if a health plan works with a doctor or other provider you see now.



| Health Plan | Telephone Number | Service Area (County) |
|--|--------------------------------------|--|
| BlueCross BlueShield of Western NY bcbswny.com | 1-866-231-0847 TTY 1-877-834-6918 | Allegany Cattaraugus Erie Genesee Niagara Livingston Monroe Ontario Wayne Yates |
| Excellus BlueCross BlueShield excellusbcs.com | 1-800-650-4359 TTY 1-800-662-1220 | Allegany Cattaraugus Chemung Erie Genesee Livingston Monroe Niagara Ontario Schuyler Steuben Wayne Yates |
| Fidelis Care fideliscare.org | 1-888-343-3547 TTY 711 | Allegany Cattaraugus Chemung Erie Genesee Livingston Monroe Niagara Ontario Schuyler Steuben Wayne Yates |

See more health plans listed on the back.

Questions?
 ¿Preguntas?
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 Вопросы?
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New York Medicaid Choice

Monday - Friday,
 8:30 am - 8:00 pm,
 Saturday, 10 am - 6 pm

1-800-505-5678

TTY callers:
 1-888-329-1541

www.nymedicaidchoice.com

New York Medicaid Choice is a program of the New York State Department of Health. *Helping New Yorkers with Medicaid select their health plan.*

To receive this information in large print, please call 1-800-505-5678.

Health Plans *in Western New York* (continued)

| Health Plan | Telephone Number | Service Area (County) |
|--|---|---|
| Independent Health Association independenthealth.com | 1-800-501-3439 TTY 1-888-357-9167 | Erie |
| Molina Healthcare molinahealthcare.com | 1-800-223-7242 TTY 1-800-662-1220 | Allegany Cattaraugus Erie Genesee Livingston Monroe Ontario Wayne |
| MVP Health Plan, Inc. mvphealthcare.com | 1-800-852-7826 TTY 1-800-662-1220 | Genesee Livingston Monroe Ontario |
| UnitedHealthcare Community Plan uhccommunityplan.com | 1-800-493-4647 TTY 1-800-662-1220 | Chemung Erie Genesee Livingston Monroe Niagara Ontario Wayne Yates |
| Univera Healthcare MyHealth univerahealthcare.com | 1-800-650-4359 TTY 1-800-662-1220 | Erie |



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