New York City Managed Long Term Care Plans

To learn if there were any changes made to this list after January 30, 2024, visit nymedicaidchoice.com

These are the three different types of Plans that you can join.

All Plans provide Medicaid long term services and supports.



Medicaid Advantage Plus (MAP):

Also provides Medicare services. You must also join the plan's Medicare Advantage Product.



Program of All-Inclusive Care For the Elderly (PACE): Also provides Medicare services. Many services are offered at day centers-clinics.



MLTC Medicaid Plan:

You keep seeing your Medicare doctors.

Medicaid Advantage Plus (MAP)				
	Contact	Service Area		
Anthem HealthPlus Full Dual Advantage LTSS	1-833-713-1080 TTY: 711 www.anthembluecross.com/ny/ medicaid/medicaid-advantage-plus	Bronx, Brooklyn, Manhattan, Queens, Staten Island		
Centers Plan for Medicaid Advantage Plus	1-833-274-5627 TTY: 1-800-421-1220 www.centersplan.com/plans/map	Bronx, Brooklyn, Manhattan, Queens, Staten Island		
Elderplan Plus Long-Term Care	1-866-360-1934 TTY: 711 https://www.elderplan.org/ medicare-advantage-plan- options/#long-term-care-plans	Bronx, Brooklyn, Manhattan, Queens, Staten Island		
Hamaspik Medicare Choice	1-833-426-2774 TTY: 711 www.hamaspik.com/plans/hamaspik- medicare-choice-page-map	Bronx, Brooklyn, Manhattan, Queens, Staten Island		
Healthfirst CompleteCare	1-888-260-1010 TTY: 1-888-542-3821 https://healthfirst.org/completecare-plan	Bronx, Brooklyn, Manhattan, Queens, Staten Island		
MetroPlus UltraCare	1-866-986-0356 TTY: 711 https://metroplus.org/plans/medicare/ advantage-health-plan/	Bronx, Brooklyn, Manhattan, Queens, Staten Island		
RiverSpring MAP	1-800-362-2266 TTY: 711 https://riverspringmap.org/	Bronx, Brooklyn, Manhattan, Queens, Staten Island		

Questions?

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1-888-401-MLTC or 1-888-401-6582 (TTY: 1-888-329-1541) New York Medicaid Choice MLTC-PLANS-NYC-E-0124



Medicaid Advantage Plus (MAP)

•	Contact	Service Area
Senior Whole Health of New York - MAP	1-877-353-0185 TTY: 711 www.molinahealthcare.com/ members/ny/en-us/mem/Swh/ Medicare/MAP.aspx	Bronx, Brooklyn, Manhattan, Queens, Staten Island
VillageCareMAX	1-800-469-6292 TTY: 711 www.villagecaremax.org/map	Bronx, Brooklyn, Manhattan, Queens
VNS Health Total	1-866-783-1444 TTY: 711 www.vnshealth.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island
Wellcare Fidelis Dual Plus (HMO D-SNP)	1-800-247-1447 TTY: 711 www.fideliscare.org/WellcareMedicare/ Medicare-and-Dual-Advantage	Bronx, Brooklyn, Manhattan, Queens, Staten Island

Program of All Inclusive Care for the Elderly (PACE)			
	Contact	Service Area	
ArchCare Senior Life	1-855-951-2273 TTY: 1-800-662-1220 www.archcare.org/health-plans/ senior-life	Bronx, Manhattan, Staten Island	
CenterLight Healthcare, Inc	1-833-252-2737 TTY: 711 www.centerlighthealthcare.org/ care-services	Bronx, Brooklyn, Manhattan, Queens, Staten Island	

MLTC Medicaid Plans			
	Contact	Service Area	
Aetna Better Health	1-855-456-9126 TTY: 711 www.aetnabetterhealth.com/ny/	Bronx, Brooklyn, Manhattan, Queens	
Anthem Blue Cross and Blue Shield HP	1-800-950-7679 TTY: 711 www.anthembluecross.com/ny/ medicaid/managed-long-term-care	Bronx, Brooklyn, Manhattan, Queens, Staten Island	



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MLTC Medicaid Plans			
	Contact	Service Area	
Centers Plan for Healthy Living	1-855-270-1600 TTY: 1-800-421-1220 www.centersplan.com/plans/mltc	Bronx, Brooklyn, Manhattan, Queens, Staten Island	
Fidelis Care at Home	1-800-688-7422 TTY: 711 www.fideliscare.org/ Shop-For-A-Plan/Our-Plans/ Fidelis-Care-At-Home	Bronx, Brooklyn, Manhattan, Queens, Staten Island	
Hamaspik Choice	1-855-552-4642 TTY: 1-855-854-4030 www.hamaspik.com/plans/ hamaspik-choice-mltc	Bronx, Brooklyn, Manhattan, Queens, Staten Island	
HomeFirst	1-866-386-4177 TTY: 711 www.elderplan.org/homefirst- managed-long-term-care/	Bronx, Brooklyn, Manhattan, Queens, Staten Island	
MetroPlus MLTC	1-855-355-6582 TTY: 1-800-881-2812 www.metroplus.org/Plans/nyc-care- other/Managed-Long-Term-Care	Bronx, Brooklyn, Manhattan, Queens, Staten Island	
RiverSpring at Home	1-800-370-3600 TTY: 1-866-236-5800 https://riverspringathome.org/	Bronx, Brooklyn, Manhattan, Queens, Staten Island	
Senior Health Partners A Healthfirst Company	1-866-585-9280 TTY: 1-888-542-3821 https://healthfirst.org/senior- health-partners-plan/	Bronx, Brooklyn, Manhattan, Queens, Staten Island	
Senior Whole Health of New York - MLTC	1-877-353-0188 TTY: 711 www.molinahealthcare.com/ members/ny/en-us/mem/SWH.asp>	Bronx, Brooklyn, Manhattan, Queens	
VillageCareMAX	1-800-469-6292 TTY: 711 www.villagecaremax.org/mltc	Bronx, Brooklyn, Manhattan, Queens, Staten Island	
VNS Health MLTC	1-888-867-6555 TTY: 711 www.vnshealth.org	Bronx, Brooklyn, Manhattan, Queens, Staten Island	

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MLTC Medicaid Plan: You keep seeing your Medicare doctors.

Here are some of the long term services and supports covered by all the Plans. Medicaid Advantage Plus and Program of All-Inclusive Care for the Elderly (PACE) also cover Medicare services.

Medicaid Long Term Services and Supports

- Adult Day Health Care (For MAP and MLTC Medicaid Plan members)
- Clinical Day Care (for PACE members)
- Health Services at Your Home
 - Nurses
 - Home health aides
 - Physical, occupational, and speech therapists
- Nursing Home Care
- Personal Care
 - Help with bathing, dressing, and grocery shopping
- Social Day Care
- Specialty Health
 - Audiology
 - Dental
 - Optometry
 - Podiatry
 - Physical, occupational, and speech therapy (Physical therapy)

- Other Services
 - Home-delivered meals
 - Personal Emergency Response System (PERS)
 - Consumer Directed Personal Assistance Services (CDPAS)

Medicare Services

- Doctor office visits
- Specialty care
- Clinic visits, hospital stays
- Mental health services
- X-ray and other radiology services
- Chiropractic care
- Medicare Part D drug benefits
- Ambulance services
- Emergency room visits



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